

# RxLogic PBM Services: Smart, Integrated Solutions for Modern Pharmacy Benefit Management

**RxLogic** is a leading technology company for pharmacy benefit claims processing that provides a SaaS-based platform of smart adjudication solutions. As the backbone of pharmacy claims processing, RxLogic empowers its stakeholder clients across the pharmacy benefit ecosystem to drive efficiency in pharmacy benefit and rebate administration, including:

- PBMs
- Health plans and TPAs
- Self-insured employers
- Hospice and LTC organizations
- Government Organizations
- Commercial, Workers' Comp and Medical plans
- Pet and Veterinary benefit program

A privately held, agile organization, RxLogic provides adaptable, data-driven solutions that enhance operational performance, improve patient outcomes and reduce costs. With a SaaS -based, user-focused interface and an API-first architecture, RxLogic equips healthcare organizations with agnostic tools to better serve millions of individuals nationwide.



# **Delivering Value Through Transparent, Customized PBM Operations**

RxLogic gives PBMs complete visibility and control over every aspect of pharmacy benefit management. Our cloud-hosted SaaS-based platform processes millions of claims annually, delivering real-time adjudication and seamless integration with formulary tools, clinical rules, eligibility systems and financial workflows.

#### With RxLogic, PBMs can:

- Design and manage benefit plans with precision, backed by configurable rules and tiering options.
- Enhance the member experience through white-labeled portals and real-time pricing tools.
- Streamline financial operations from invoicing to reconciliation, using built-in payment and tracking modules.
- Support flexible network strategies across discount card programs, commercial contracts, workers' comp and hospice arrangements.

By eliminating vendor lock-in and replacing rigid legacy systems, RxLogic enables PBMs to offer cost-effective, compliant and fully customizable services that scale with client needs -- now and into the future.

### Strategic Alignment in a Changing PBM Landscape

As the pharmacy landscape evolves under heightened legislative and public scrutiny, RxLogic enables forward-thinking organizations to align their business models with transparency, independence and control.

For retail pharmacy chains, health systems and other provider-based entities, continuing to rely on large, vertically integrated PBMs can appear inconsistent with the advocacy work happening at state and federal levels.

RxLogic offers a path forward. By separating adjudication and rebate administration from the influence of large PBMs, our clients can reclaim control of their data, costs and messaging without sacrificing operational excellence.

- Reinforce mission integrity by moving away from conflicted PBM relationships.
- Promote alignment with transparency goals in legislative and public forums.
- Gain independence without compromising on rebate performance or claims accuracy.

## **Stepping Up Where Traditional PBM Platforms Fall Short**

Legacy PBM systems often obscure data, limit customization and delay critical updates leading to inefficiencies, compliance risks and rising costs. With limited reporting, rigid plan design tools and closed infrastructure, traditional platforms restrict how PBMs serve clients and scale operations.

RxLogic provides a superior, more flexible solution. With real-time processing, cloud-native infrastructure and a full suite of modular services, RxLogic gives PBMs the freedom to operate smarter, faster and more transparently, at any scale.



# **What Sets RxLogic Apart**

**Real-Time Claim Adjudication:** Our web-based engine delivers high-speed, rules-based processing with full accumulator and eligibility integration for accuracy and compliance.

**Customizable Clinical and Plan Design Tools:** Support for smart lists, step therapy rules and PA workflows ensures precision in benefit execution and patient safety.

**Pharmacy Network and Contracting Flexibility:** Support commercial, workers' comp and hospice network rentals while managing direct payment flows and monitoring pharmacy performance guarantees.

**Scalable Financial Infrastructure:** RxLogic's module automates payables and receivables with support for invoice generation, reconciliation and audit-ready reporting.

**Cloud-Based, Secure, API-Driven Architecture:** With extensive client APIs, real-time database replicas and third-party integrations, PBMs can plug RxLogic into any existing system, no workarounds needed.

**Member Experience Enablement:** White-labeled portals and Rx pricing tools improve engagement and satisfaction while reducing administrative burden.

# **Comprehensive PBM Solutions for Strategic Success**

RxLogic's rebate services are being further integrated to deliver a more seamless and connected experience. These future enhancements will deliver a cohesive experience across key modules:

#### 1. Real-Time Claims Adjudication

Clients enjoy seamless integration with national claims switches, external pricing sources, benefit partners, prior authorization vendors and numerous POS-integrated partners. This cohesive connectivity streamlines the entire adjudication process, ensuring a smooth, reliable and efficient experience from start to finish.

#### 2. Formulary & Benefit Plan Management

Through a robust web interface, clients can design and control benefit plans, adjust pricing and oversee formulary management in real time. RxLogic's transparency in claims processing logs provides a detailed view of claim determination, promoting trust and accountability.

#### 3. Financial Management – Payables/Receives and Payment Administration

Automate the entire financial administration process, including issuing payments, managing invoices and handling receivables. The PayRec module also provides comprehensive remittance advice, following ANSI X12 835 formats and streamlining cash flow for clients.

#### 4. Rebate Administration & Optimization

RxLogic helps clients maximize rebates, reduce net costs and customize formularies. RxLogic supports passthrough and minimum guarantee arrangements, underwriting tools and flexible financial strategies tailored to client objectives. Services manage the full rebate lifecycle with transparent reporting and detailed claim-level visibility.

#### **5. Service Modules for Client Support**

The Ticket Tracker and Call Assist modules improve customer service efficiency, manage incoming client queries, support workflows and operational issues effectively.

#### 6. Seamless Data Integration & Migration

API-driven architecture ensures clients can integrate RxLogic effortlessly with existing eligibility, billing and EHR systems. RxLogic's data migration services make it easy to transition from legacy systems without disruption.

#### 7. Advanced Reporting & Analytics

With real-time data access, clients benefit from detailed analytics on transactions, network performance and rebate tracking. These insights support data-driven decision-making, helping clients optimize their PBM services.

#### 8. RxLogic Network Connected Ecosystem

As an agnostic aggregator managing a robust and flexible network partner solution, empowering seamless connectivity and access across multiple layers for pharmacies, discount card vendors, e-voucher providers, copay programs and ancillary pharmacy claims adjudication services.

For more information contact Paige Zimmer, <u>Pzimmer@rxlogic.com</u> or RxLogic's main number, **888.286.3323**.

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**Contact RxLogic** today to discover how our rebate administration platform can lower costs, improve transparency and drive measurable results for your organization.