RXLOGIC PBM APPLICATION RELEASE NOTES 1.15.5

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RXLOGIC PBM APPLICATION UPDATE

UPDATE INFO

Update Type	Minor
Update Description	This version update includes stabilization and performance items and various bug fixes. Added Features: • Response Detail New Version • Process Rule Cutover to V2 • Transaction Data Storage Changes for Person Code
Version Number	1.15.5

Production Release Date	3/25/2025
UAT Release Date	3/12/2025
QA Approved Date	

Production Hotfix Date	

RELEASE DETAILS

NEW DEVELOPMENT

The New Development section of the Release Notes is dedicated to work items (User Stories, Tasks, etc…) that are new functionality that was not in previous versions of the application. This section has additional information and details that the Bug Fixes section does not have. If you have additional questions on any of the new functionality, please ask your RxLogic Client Manager or check out the User Guide for the new documentation.

CLAIM

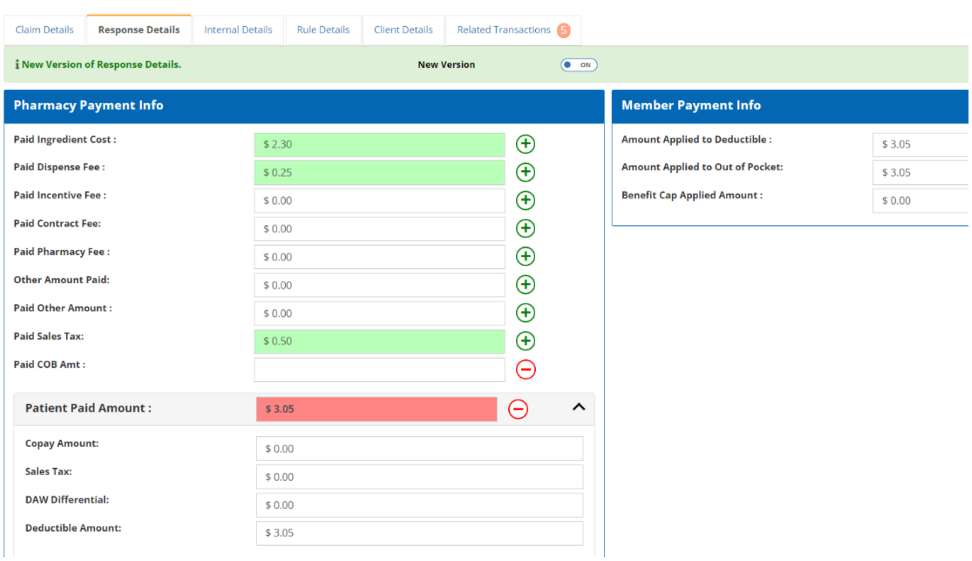
ADJUDICATION

<u>Formulary Name and Formulary ID added to Reversals</u> (19879) – The FormularyName and FormularyID columns in the TransactionItems table now populate on Reversals. This data will be retroactively populated on old Reversals.

<u>Updates for Storing of Person Code on Transaction Table</u> (19891) – The PersonCode field will now store the member used in processing's actual person code. If the member cannot be identified or there is not one, this field will be null. The Submitted Person Code is now stored in the SubmittedPersonCode field. SubmittedPersonCode will be populated on a go forward basis only.

PAID CLAIM LOOKUP

<u>New Response Details Tab Toggle</u> (20431) – A new Off/On Switch was added to the Response Details tab of the Paid Claim Lookup screen, which toggles a new version of the Response Details tab. This version contains much of the same information but has additional formatting and UI elements for easier comprehension. (Green/Plus Sign means "Added to Total Claim Amount; Red/Subtraction Sign means "Subtracted from Total Claim Amount).



<u>Improvement on Lookup by Authorization Number</u> (20465) – Searching by Authorization Number in Paid Claim Lookup now defaults the Searching Timeframe to "ALL" and will attempt to look up the transaction directly. If a result is found, the claim is automatically opened.

CLAIM ACTIVITY

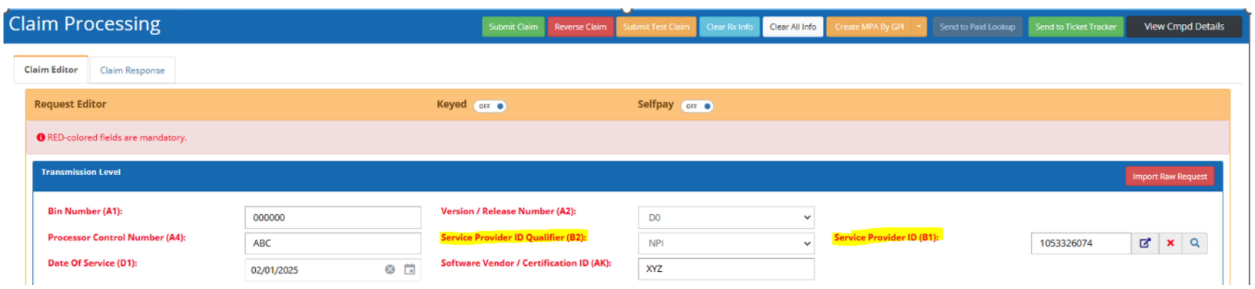
Add New Fields as Options on Claim Activity Grid (20267) – The following fields were added to the Claim Activity Grid:

- GPI
- CompoundCode
- BIN
- IsCob

These fields are hidden by default and can be selected via the column chooser:

CLAIM PROCESSING

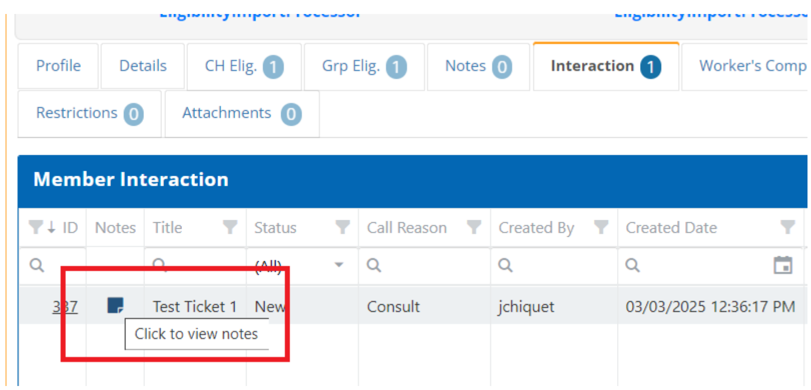
Auto Populate Service Provider ID Qualifier (20285) – When a user selects or enters an NCPDP in the Service Provider ID field (B1), the qualifier now automatically changes to the NCPDP. The qualifier will also automatically set to NPI when an NPI is selected or entered.



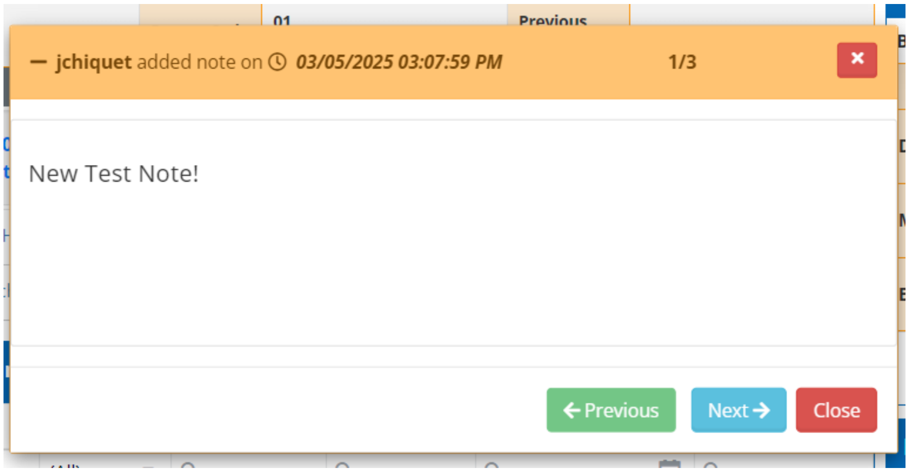
MEMBER

MEMBER MANAGER

Addition of Notes Preview on Interactions Tab (20280) – The "Interactions" tab in the Member Manager now contains a Notes Preview icon in the Notes column.

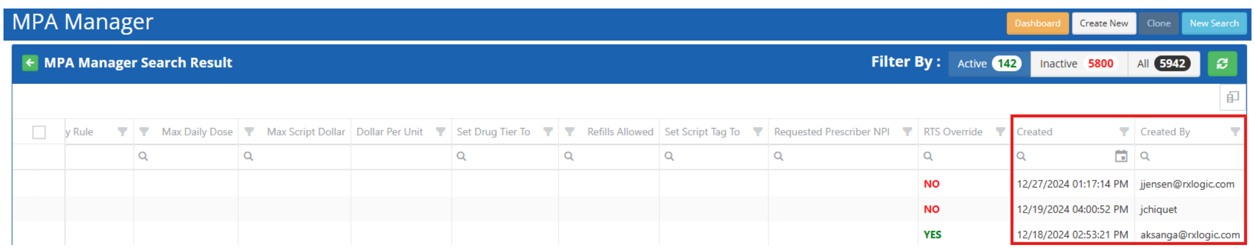


When notes are present on a Ticket related to the Member in the Ticket Tracker, this icon will appear. When selected, a preview is opened showing the Notes assigned to that Ticket. If there are no notes on the interaction, the Notes icon is hidden.



MPA MANAGER

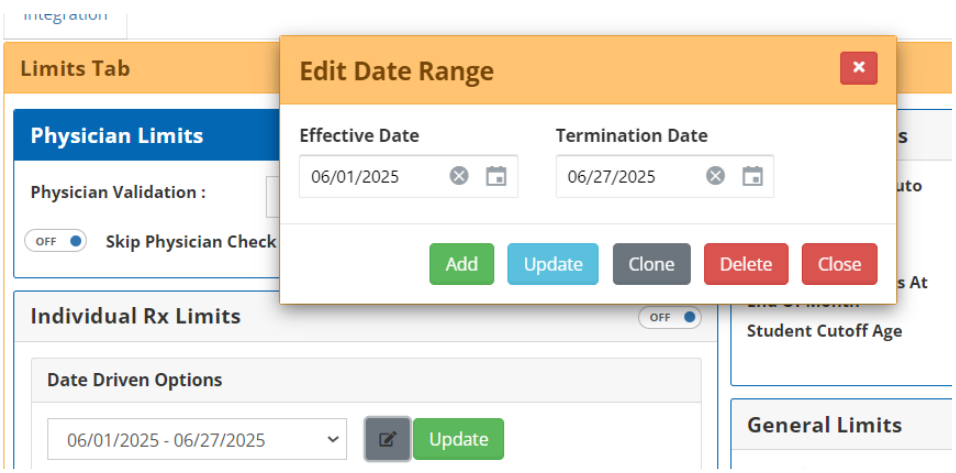
Addition of Created and Created By Columns (20385) – Columns for Created and Created By were added as options to the grid. These fields display the date & time MPA was created and who created it. They are hidden by default and can be selected by the user in the column chooser.



PLAN DESIGN

GROUP MANAGER

Ability to Delete Rx Limit Date Ranges (20377) – The date ranges recently added to the "Individual Rx Limits" tab within the Group Manager can now be deleted by selecting the edit button next to the selected range and clicking Delete.



PLAN MANAGER

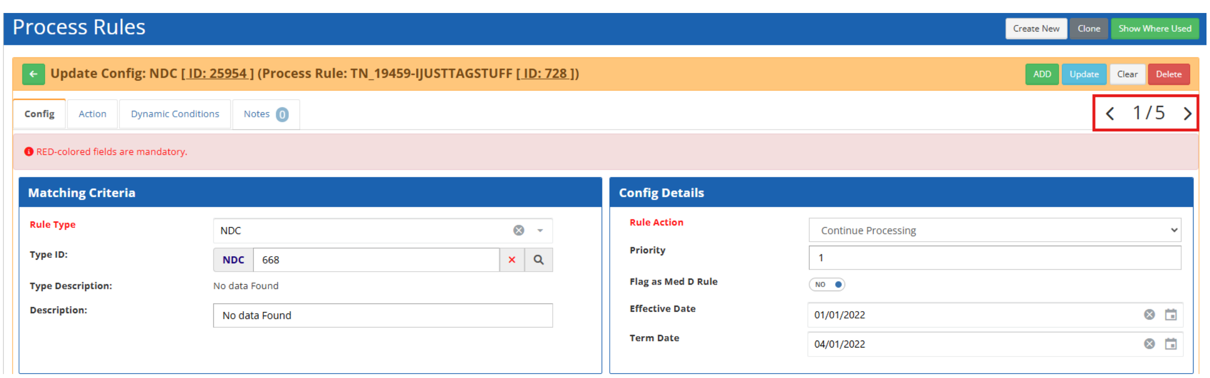
Corrected Plan Summary Data/General Improvements (20266 / 20403 / 20660) – The Plan Summary (found by clicking Export from the Plan Manager or Show Plan Summary in the Group Eligibility box on the right of the Member Manager) now returns the correct data for the Plan, instead of generating an error. Additionally, dates have been modified to be MM/DD/YYYY formats, Process Rules and DUR information are now included, and Ids of associated entities and rules (Networks, Process Rules, Formularies, etc.) are now clickable links.

RULES & CALCULATORS

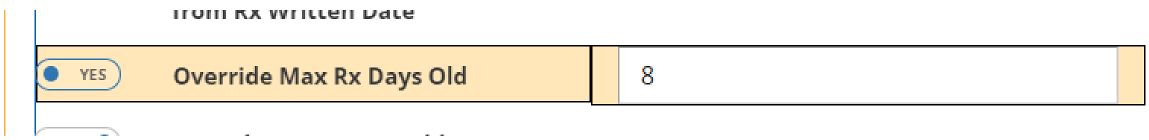
PROCESS RULES

Process Rule Config - Replace v1 with V2 (20305) – The Process Rule App area now displays the functionality from the v2 trial version. The Process Rules (v2) permission is no longer required, and this will be the only version of the Process Rules screen again.

Process Rule Config Enhancement - Click Through Lines (20265 / 20454) – The ability to click through the lines of a Process Rule without exiting the configuration screen was added.



Addition of Override Max Rx Days Old Action (19867 / 20402) – A new Process Rule Action, "Override Max Rx Days Old" was added to the Process Rules screen under the "Change Behavior" category.



If a value is saved here, all applicable billing Claims will use the “Max Rx Days Old” setting in place of the applicable Group’s Limits tab value. Please note this value does not apply to Reversals.

BILLING & FEE MGMT

BILLING MANAGER

Dynamic Logo and Disclaimer Text Added to Default Invoice (19767 / 20473) – The default Invoice now supports a dynamic logo, like what was done for other billing reports in previous versions. This logo is set in the “Org. Info” screen accessible from the top right of the Payables and Receivables Managers.

Additionally, a new “Invoice Disclaimer Text” field was added to this screen. Any custom string up to 1000 characters can be entered here and will appear at the bottom of the Invoice.

Note: This version of the Invoice will not replace any client’s existing custom Invoice format.

RECEIVABLES MANAGER

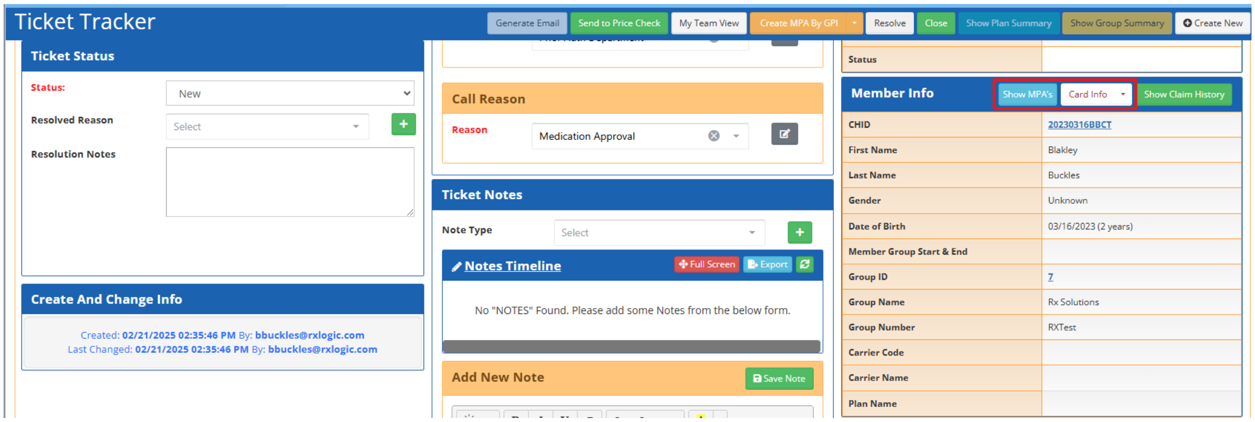
Addition of Date of Service to Reports (20040) – The Date of Service was added as a new last field to the following reports:

- Client Brand Medications
- Client Non-Formulary Medications
- Client Top 15 High-Cost Medications

SUPPORT TOOLS

TICKET TRACKER

Add a "Show MPA" button to the Ticket Tracker Main Screen (20307) – A “Show MPA” button was added to the Member Info box. When clicked, a list of the member’s MPAs pops up. To make room for this button, the Card Info/Card Configs was collapsed into a single button with Card Info as the main option and a dropdown to select the Card Config.



USER ADMINISTRATION

USER MANAGEMENT

Transaction Detail - TX Rules Permission (20149) – Added a new user permission, Custom-Control-Transactions: HideTxRules. When a user has this permission, the TxRules tab on the Claim Processing and Transaction Details screens is hidden.

CLIENT APIS

PRICING REQUEST

Update Default Pricing Values (19880) – Updated the default value 999,999.99 on the Submitted Ingredient Cost (D9) and Gross Amount Due (DU).

DATABASE

NEW FIELDS

The following new fields were added as part of this release:

Database / Table	Table	Field	Data Type	Length
Transactions	Transactions	SubmittedPersonCode	NVARCHAR	3
Enrollment	ProcessRuleConfigs	OverrideMaxRxDaysOld	INT	

BUG FIXES

The Bug Fixes section of the Release Notes documentation is dedicated to existing functionality of the application that had a defect or system issue that was preventing it from functioning properly. No new functionality should be included in this section, so if you are not sure how a particular screen or area should be working, please refer to the User Guide for additional information.

CLAIM

ADJUDICATION

- Added the Additional Message Information Qualifier (132-UH) in front of the Additional Message Information (526-FQ) field for each additional message. Previously the UH was acting as an overall count, rather than a qualifier prior to the message. This change helps pharmacies to see additional messaging that were rigidly parsing the response based off the NCPDP standard. This change includes a UI adjustment to not show the UH as part of the on-screen message. (20025 / 20404)
- Fixed an issue where on a compound claim the code was checking only that the compound ingredient contains any modifier and not just the specific modifier of X being passed in to force an ingredient to be marked as Rejected. This mechanism is used for identification of rejected ingredients for reporting back to the External Adjudicator. (20387)

PAID CLAIM LOOKUP

- The Paid Claim Lookup screen now performs netting logic based on the dates provided without regard to the billable status on the Transaction. This change includes some performance improvements for the query. (19591)

TRANSACTION DETAILS

- Fixed an issue that would cause rejected claims with no MSC value on TransactionItems not to load in Transaction Details or Claim Processing. This would include such rejects as Group Terminated, or Member Not Found. (20648)

CLAIM ACTIVITY

- Filtering by All Statuses and unchecking “Blanks” no longer causes an error. (20443)

CLAIM PROCESSING

- Made improvements to the manner JS code data is cached to prevent certain fields from not being populated when sending a Transaction to Claim Processing. This will reduce the likelihood of users needing to perform a browser hard refresh on this screen after a code deployment. (19885)

TRANSACTION MESSAGING

- Fixed an issue where the Help Desk Phone Number (550-8F) was not being returned on any transaction even if populated on the Transaction Messages. This is now returned along with the Help Desk Telephone Number Qualifier (549-7F) of 03 (Processor/PBM). As a part of this change, the label for The Transaction Status of “? = All” was changed to “? – Unknown”. (20026)

PLAN DESIGN

SUB GROUP MANAGER

- Fixed an issue that caused the Sub Group information panels on the right side of the screen to fail to populate for certain Sub Groups. (20386)

RULES & CALCULATOR

PROCESS RULES

- Fixed an issue where the Other Payer Id Qualifier dynamic condition was not working on a Process Rule. (20043)

FILES AND JOBS

JOB MANAGER

- Corrected an issue that caused the Source Directory window to freeze when selecting a source for file-based jobs that already had a path defined. (20181)

BILLING & FEE MGMT

RECEIVABLES MANAGER

- Improved the Resume Batch functionality to better allow resuming the batch at the Claims Assigned, and Invoiced statuses. (20171)

APIS

CLAIMSUBMIT

- Fixed an issue where the Sell Dispensing Fee field was returning the Buy Dispensing Fee instead. This was also fixed on the TestClaimSubmit endpoint. (20038)

PRODUCTION HOTFIXES

CLAIM

ADJUDICATION

- Fixed an issue where a reject would occur evaluating a Dollar based Restriction Rule when no Accumulators were used on a transaction. (20408)
- Fixed an issue where Auto Enrollment was creating a duplicate Worker's Comp Employer record. (20193)

MEMBER

MEMBER SEARCH

- Improved performance on searches using just First and Last Name. (20453)
- Removed some unnecessary API calls on the Member Manager screen to improve load time. (20458)

BILLING & FEE MGMT

RECEIVABLES MANAGER

- Increased timeout on creation of a Receivables Pharmacy Summary report to reduce the likelihood of it failing. (20444)
- Reduced load time for the query that populates data on Receivables Step 2 and 3. (20457)

SUPPORT TOOLS

PRICE CHECK

- Fixed an issue where the Use Accums/Ignore Accums button on Price Check was working backwards/opposite of how it should work. (20401)

APIS

PROCESS TRANSACTION

- Updated the use of the RequestId to be set and returned as the unique GUID if provided as non zero. (20421)