

RXLOGIC PBM APPLICATION RELEASE NOTES 1.15.9

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RXLOGIC PBM APPLICATION UPDATE

UPDATE INFO

| | |
|---------------------------|---|
| Update Type | Minor |
| Update Description | <p>This version update includes stabilization and performance items and various bug fixes.</p> <p>Added Features:</p> <ul style="list-style-type: none"> • Process Rule Qty/Ds Replacement • Invoice Payment File TxID Support • Claim Adjustment File Auth # Support • Member Notes Endpoint • Process Transaction Endpoint Generic MPA |
| Version Number | 1.15.9 |

| | |
|--------------------------------|-----------|
| Production Release Date | 5/20/2025 |
| UAT Release Date | 5/8/2025 |
| QA Approved Date | |

| | |
|-------------------------------|--|
| Production Hotfix Date | |
| | |
| | |

RELEASE DETAILS

NEW DEVELOPMENT



The New Development section of the Release Notes is dedicated to work items (User Stories, Tasks, etc...) that are new functionality that was not in previous versions of the application.

This section has additional information and details that the Bug Fixes section does not have. If you have additional questions on any of the new functionality, please ask your RxLogic Client Manager or check out the User Guide for the new documentation.

APPLICATION WIDE

Addition of Federal Option for State Lists (20905) – Federal is now an option in the State dropdown menu. This option was also added for all State dropdown menus.

Reduction in Frequency of Application Caching (21766) – Javascript Cache Busting frequency has been decreased from every second to every ten minutes to help improve UI performance across the application.

MEMBER

MPA MANAGER

Change "Active Flag" Display (21509) – The Active Flag now displays a color coded Active or Inactive status consistent with the rest of the system.

MPA Manager

MPA Editor: [ID: 6109]

| | | | | | |
|-------------|--------|---------------------|----------------|----------|--------|
| MPA# | 6109 | Member CHID / PC | 18747264F / 01 | Group# | |
| Active Flag | Active | First and Last Name | Machop Pokemon | MPA Type | Simple |

Created: 04/30/2025 01:38:51 PM By: jjensen@rxlogic.com
Last Changed: 04/30/2025 01:38:51 PM By: jjensen@rxlogic.com

Override Product Not on Formulary Name Change (21630) - The toggle for "Override Product Not on Formulary" was updated to "Override Reject Code MR: Product Not on Formulary".

MPA Manager

MPA Editor: [ID: 6011]

| | | | | | |
|-------------|----------|---------------------|---------------|----------|----------|
| MPA# | 6011 | Member CHID / PC | TESTSEAN / 01 | Group# | TESTSEAN |
| Active Flag | Inactive | First and Last Name | TEST SEAN | MPA Type | Simple |

Created: 10/21/2024 10:03:03 AM By: sshort@rxlogic.com
Last Changed: 04/28/2025 08:06:58 AM By: sshort@rxlogic.com

Pharmacy Network: -Select-
Provider/Pharmacy: -Select-
Prescriber/Physician: -Select-

- Ignore Child & Student Cut-off Setting
- Allow Primary Payer to Pay Zero
- Plan Pays DAW Differential
- Override Max Rx Days Old
- Override Member Reject Primary Flag
- Override Reject Code MR: Product Not on Formulary
- Override Group Rx Written Date Days

SDC Rule: -Select- -Select-

MPA Process Rules

| Active | In/Ex | ProcessRule Name | Start Date | Term Date |
|--------|-------|------------------|------------|-----------|
| | | | | |

RULES & CALCULATORS

COST LIST

Improve Display Name of Nested Cost List (21339 / 21606) – The display for Cost Lists attached to another cost list was updated to use a naming convention of “CostList: Name of Cost List”. The related Cost List name is stored at the time of saving the record.

Cost List

[Create New](#)
[Clone](#)
[Show Where Used](#)

Cost List Library

| ID | Rule Name | Last Updated |
|----------|--|------------------------|
| 10000054 | actest | 04/18/2025 09:08:24 AM |
| 10000063 | TN_204868 No SDF | 04/16/2025 03:37:35 PM |
| 10000062 | TN_20486A Use Submitted Dispensing Fee Option for Line | 04/15/2025 04:41:46 PM |
| 10000061 | TN_20482 ACAFUL Pricing | 04/11/2025 03:17:03 PM |
| 10000060 | TN_20981 Custom Cost Lists UI changes | 04/09/2025 02:04:53 PM |
| 10000059 | DEMO 120%AWP/MAC1 150%SF5 | 03/28/2025 07:37:26 AM |
| 10000058 | JT/TICKET20661_1 | 03/26/2025 01:09:00 PM |
| 10000057 | test1 | 03/26/2025 12:45:59 PM |
| 10000056 | TICKET20661 | 03/26/2025 02:04:57 PM |
| 10000055 | Test Cost List 03242025002 | 03/24/2025 07:20:35 AM |
| 10000054 | Test Cost List 03242025001 | 03/24/2025 07:18:19 AM |
| 10000053 | Test Cost List 03222025001 | 03/24/2025 08:16:19 AM |
| 10000052 | MD Test - Cost Lists inside Cost List HES example | 03/17/2025 11:38:20 PM |
| 10000051 | LOF 85%AWP+2_100MAC1+3_SIC+2.5_U&C | 03/17/2025 11:33:05 PM |
| 10000050 | First Available of 100% NADAC+10.49 or 100% WAC+10.49 | 03/17/2025 11:26:33 PM |
| 10000049 | MD Test - Cost Lists inside Cost List | 03/17/2025 04:12:38 PM |
| 10000048 | LOF 87%AWP+1.50DF/100%U&C/SIC+1.50DF | 03/17/2025 10:58:16 PM |
| 10000047 | GOF NWKMAC+1.50DF/MAC1+1.00DF/MAC2+.75DF | 03/17/2025 10:57:59 PM |
| 10000046 | Test Ticket 16364 Flat Fee fees w/ NADAC | 08/13/2024 13:20:12 PM |

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Update Cost List Rule: MD Test - Cost Lists inside Cost List [ID: 10000049]

RED-colored fields are mandatory.

Rule Name:

Rule Description:

Function:

Include Dispense Fee in Calculation

| Percentage | Basis | Priority | Disp Fee | Cost Floor | Flat Fee | Action |
|------------|--|----------|----------|------------|----------|--------|
| 100 | CostList: LOF 87%AWP+1.50DF/100%U&C/SIC+1.50DF | 1 | 0 | 0 | 0 | - |
| 100 | CostList: GOF NWKMAC+1.50DF/MAC1+1.00DF/MAC2+.75DF | 1 | 0 | 0 | 0 | - |

Cost List Config Details

Percent: **or** **Basis Type:**

Priority: **Dispense Fee:**

PROCESS RULES

Add Tool Tip to Apply Only If Worker’s Compensation Claim Status Is (21499) – A tool tip was added to the toggle for “Apply Only if Worker’s Compensation Claim Status is”. When mouse over it reads,

"Performs a match based on the Worker's Compensation Claim used on the transaction. Please note that groups utilizing the Require Submitted WC Claim ID to Match Member ClaimId option automatically filter out Worker’s Compensation Claims not in an Open or Reopen status, limiting the scope of this Process Rule option on these types of programs to only Open and Reopened options."

Increase Max Days for Apply Only If Distance Between DOS and DOI Check (21358) – The max value for “Apply only if Distance between DOS and DOI of Member is Between” was increased to 99,999.

Process Rule - Replace QTY w/DS (20986 / 21592) – A new action of “Use Days Supply as Qty for Pricing Calculation” was added to the Money category. When this toggle is set to Yes, Cost Calculators and Cost Lists related pricing uses the Days Supply instead of the Quantity when calculating pricing.

Process Rules Create New Clone Show Where Used

Update Config: AllDrugs [ID: 26144] (Process Rule: TN_20986-Replace QTY w/DS [ID: 834]) ADD Update Clear Delete

Config Action Dynamic Conditions Notes < 1/1 >

Add Action

Action Category

Search... Clear

- Accums 15 0
- Change Behavior 23 0
- Criteria 36 0
- Money 15 1
- PayRec: 7 0
- Stamping 3 0
- All Actions 109 1

Option/Action/Toggle

Money Actions

- NO Apply State Fee Schedule NO Reduce DF Below U&C
- NO Set Unit MAC Price to
- NO COB Max Cap
- NO Override Admin Fee with
- NO Add Pharmacy Fee
- NO Flat Copay Multiplier Percentage
- NO Max Reimbursement Amount Per Unit
- NO Reimbursement Reporting Threshold Per Unit

Add Process Rule Options to Ignore DURs (21333 / 21511) – New options were added to the Action Tab to bypass specific DUR edits:

- Bypass Ingredient DUR
- Bypass Dose Check DUR
- Bypass Compliance DUR
- Bypass DupDrug DUR
- Bypass Age DUR
- Bypass Gender DUR
- Bypass Drug-Drug Interaction DUR
- Bypass Duplicate Therapy DUR

When the option is set to Yes, the related DUR is bypassed.

Add Created and Change by Information for Dynamic Conditions (21346 / 21591) – To further improve reference information available on the screen, Each Dynamic condition value now includes a Created Date, Created By, Changed, and Changed By fields.

Process Rules Create New Clone Show Where Used

Update Config: ListFormulary [ID: 14299] (Process Rule: DEMO APPROVED DRUGS [ID: 452]) ADD Update Clear Delete

Config Action Dynamic Conditions Notes < 1/1 >

Update Dynamic Condition: [ID: 806] ADD Update Clear Delete

• RED-colored fields are mandatory.

Field Reference

Chain Code

Operator Field Value

StartsWith 55

Dynamic Condition Created: 05/02/2025 04:39:25 PM By: jjensen@rxlogic.com

Dynamic Condition Last Changed: 05/02/2025 04:39:25 PM By: jjensen@rxlogic.com

Created By: Last Changed: 05/02/2025 04:39:28 PM By: jjensen@rxlogic.com

Current Dynamic Condition Data Refresh

| <input checked="" type="checkbox"/> | Field Reference | Operator | FieldValue |
|-------------------------------------|-----------------|------------|------------|
| <input checked="" type="checkbox"/> | Chain Code | StartsWith | 55 |

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FILES AND JOBS

JOB MANAGER

Automatic Staging Table Clearing for Claim Reprocessing Job (20393) – By default, the Claim Reprocessing Job will now automatically clear its staging table (StandardClaimReprocessingStaging) at the start of each job. Client’s that do not want this to happen can set a new “doNotClearReprocessingStaging” option on their job to opt out of this process.

InvoicePaymentImport – Ability to Use TxID# Instead of Invoice ID (21355) – A new “Use TxID as Invoice Id” option was added to the InvoicePaymentImport. When set to yes, this allows a Transaction ID to be provided in the Invoice Number field to look up the related Invoice instead of providing the Invoice Number.

Job Manager

Update Job / Schedule Job: Invoice Payment Record creation and payment posting to Invoices [ID:140034]

RED-colored fields are mandatory.

Job Info

Job Name: Invoice Payment Record creation and payment posting to Invoices

Job Description: [Empty]

Effective Date: 09/01/2024

Termination Date: 12/31/2222

Client Tag: [Organization, Carrier, Group]

Created: 09/24/2024 06:02:47 PM By: mdavies@rxlogic.com

Last Changed: 04/29/2025 11:25:06 AM By: sshort@rxlogic.com

Job Config

What kind of Job do you want to run? InvoicePaymentsImport

| Parameter Name | Value | Action | Description |
|----------------------------|--|--------|-------------|
| Original File Location | RxLogic/Documents/Sean/InvoicePayments/21355_Invoice-Payment-Import1.csv | [Edit] | |
| Final File Destination | RxLogic/Documents/InvoicePayments/Processed/ | [Edit] | |
| Use TxId as Invoice Number | <input checked="" type="radio"/> YES | | |
| categoryCodeId | 1 | | |

Claim Adjustment – Support for Auth Number (21348) – The Claim Adjustment job now includes a toggle switch, useTransactionAuthNumber, that allows the submission of Authorization Numbers in places of Transaction Ids in the source file. If this is on, only Authorization Numbers are accepted, and rows using a Transaction Id in the file will not be adjusted. This is noted in the output. ack and .det files.

Job Config

What kind of Job do you want to run? ClaimAdjustment

| Parameter Name | Value | Action |
|--------------------------|---|--------|
| Original File Location | RxLogic/Documents/Jordan/ClaimAdjust/21348_2d.txt | [Edit] |
| useTransactionAuthNumber | <input checked="" type="checkbox"/> YES | |

BILLING & FEE MGMT

BILLING MANAGER

Removal of Duplicates and Rejects as Custom Fee Options (21261) – The Custom Fee Type now supports just Paid and Reversed options, with the nonfunctional Duplicates and Rejects options removed. As a part of this change, a problem that caused the Reversed selection to be mapped to the Rejects option was resolved.

PAYABLES MANAGER

Require Selection of Billing Cycle Before Starting Batch (21463) – A new warning was added to Payables for when no Billing Cycles were selected prior to attempting to start a Batch.

The screenshot shows the Payables Manager dashboard with the following key metrics:

- Year To Date Claim Count: 6,283
- Year To Date Payment: \$ 8,007,309.40
- Average Year To Date Claim Count: 19
- Average Year To Date Payment: \$ 24,338.33

The main table, titled "Billing Cycle Payables Dashboard", contains the following data:

| Cycle Status | Billing Cycle ID | Billing Cycle Date | File Name | Total Pharmacy Paid | Total Unique Payments | Total Claim Count |
|--------------|------------------|--------------------|--|---------------------|-----------------------|-------------------|
| New | 1463 | 04/18/2025 | ETID_3_ERID_33_20250316_BillingCycleExport_(1).txt | \$ -101,832.84 | 5 | 186 (P) 3 (R) |
| New | 1462 | 04/17/2025 | ETID_2_ERID_4_20250101_BillingCycleExport_(1).txt | \$ 1,023,200.31 | 46 | 965 (P) 160 (R) |
| New | 1461 | 04/15/2025 | ETID_2_ERID_4_20250101_BillingCycleExport_(1).txt | \$ 1,023,200.31 | 46 | 1930 (P) 320 (R) |
| New | 1460 | 04/10/2025 | 21170_all_claims2_leading_zero.txt | \$ 88.11 | 1 | 12 (P) 1 (R) |
| New | 1459 | 04/09/2025 | 21170_all_claims1.txt | \$ 88.11 | 1 | 12 (P) 1 (R) |
| New | 1458 | 04/03/2025 | 20calendaradays.txt | \$ 0.00 | 0 | 0 (P) 0 (R) |
| New | 1457 | 04/03/2025 | 20businessdayspayables.txt | \$ 76,063.53 | 1 | 1 (P) 0 (R) |
| New | 1456 | 04/03/2025 | 20BusinessDays_Rec.txt | \$ 76,063.53 | 1 | 2 (P) 0 (R) |
| New | 1455 | 04/03/2025 | 20BusinessDays_Rec.txt | \$ 0.00 | 0 | 0 (P) 0 (R) |
| New | 1454 | 04/03/2025 | ETID_1_ERID_12015_20250404_BillingCycleExport.txt | \$ 0.00 | | |
| New | 1453 | 04/02/2025 | ETID_1_ERID_12015_20250403_BillingCycleExport.txt | \$ 0.00 | | |

A red warning box at the bottom right of the table states: "Please select at least one Billing Cycle before starting the batch."

APIS

MEMBERPHARMACYRADIUSPRICING

Update to Use Gender From Member Record (16996) – The transactions submitted by the MemberPharmacyRadiusPricing endpoint now include the Gender value from the Member's record.

MEMBERNOTES

Endpoint for Maintenance of Member Notes (21023) – A new endpoint, MemberNotes, was added. This endpoint allows the notes on the Notes tab for a member to be maintained via a set of GET, POST, PATCH, and DELETE endpoints.

PROCESSTRANSACTIONS

Add Ability to Use Generic MPA for Approval (20794) – A new option of ForceApproveMPA was added to the Configuration object of the Process Transactions payload. This field allows for the use of any existing MPA number, including those not specific to the member on the Transaction. Through this mechanism Clients can define an MPA with the options they wish to override on a non-live Member and use this MPA Number to override rejections.

DATABASE

NEW FIELDS

The following new fields were added as part of this release:

| Database / Table | Table | Field | Data Type | Length |
|------------------|--------------------|---|----------------|--------|
| Enrollment | FieldValueMaps | Created | DateTimeOffset | |
| Enrollment | FiledValueMaps | CreatedBy | VARCHAR | 64 |
| Enrollment | FieldValueMaps | Changed | DateTimeOffset | |
| Enrollment | FieldValueMaps | ChangedBy | VARCHAR | 64 |
| Enrollment | ProcessRuleConfigs | ByPassDURIngredientCheck | BIT | |
| Enrollment | ProcessRuleConfigs | BypassDURDoseCheck | BIT | |
| Enrollment | ProcessRuleConfigs | BypassDURComplianceCheck | BIT | |
| Enrollment | ProcessRuleConfigs | BypassDURDupDrugCheck | BIT | |
| Enrollment | ProcessRuleConfigs | BypassDURAgeCheck | BIT | |
| Enrollment | ProcessRuleConfigs | BypassDURGenderCheck | BIT | |
| Enrollment | ProcessRuleConfigs | BypassDURDrugDrugInteractionCheck | BIT | |
| Enrollment | ProcessRuleConfigs | BypassDURDuplicateTherapyCheck | BIT | |
| Enrollment | ProcessRuleConfigs | UseDaysSupplyAsQtyForPricingCalculation | BIT | |

BUG FIXES

The Bug Fixes section of the Release Notes documentation is dedicated to existing functionality of the application that had a defect or system issue that was preventing it from functioning properly. No new functionality should be included in this section, so if you are not sure how a particular screen or area should be working, please refer to the User Guide for additional information.

CLAIM

ADJUDICATION

- Pharmacy Network Hierarchy Restriction settings for Groups and Carriers are now respected during adjudication. Previously, if a claim was submitted outside of the Entity defined in the "Restriction Value" field in a Pharmacy Network, that Network's Process Rules would still apply if other Networks attached to the Claim's Plan would allow it to pay. Organizations are also supported but are currently giving a Carrier Not Allowed reject if the Hierarchy Restriction results in a reject. This will be corrected in a future release. (17231)
- Fixed an issue where the Carrier Code stamped on Transaction was using the earliest Carrier relationship for the Group regardless of the DOS. Going forward, the Carrier Code stamped is based on the Carrier based on the DOS of the transaction. This impacts the Carrier Code, Carrier Name, and Carrier ID fields. (21325)
- When 466-EZ (Prescriber ID Qualifier) is submitted as NPI (01), but a DEA is submitted in 411-DB (Prescriber ID), the reject message "25: M/I PRESCRIBER ID (SUBMITTED PRESCRIBER ID FORMAT DOES NOT MATCH THE SUBMITTED PRESCRIBER ID QUALIFIER)" is now returned instead of "05: M/I SERVICE PROVIDER NUMBER (NPI MUST BE 10 DIGITS)". As before, this check is only performed if the Group's Physician Limits setting is set to "Ensure Prescribe Check Digit" or "NPI Required And Ensure Prescriber Check Digit". (17947)

CLAIM ACTIVITY

- Fixed the Processing Date/Time field on the Excel file generated with Export View to show the Time, not just the date. (21479)

CLAIM PROCESSING

- Removed redundant Rule Tracker events denoting that the NoBill property was set to false from false. (21345)

MEMBER

MPA MANAGER

- Fixed an issue where the UI was including a time stamp on the MPA Termination Date to determine if an MPA was active or not, causing some MPAs to incorrectly show inactive depending on what time zone the user was in. This has been updated so the date is the only comparison when checking for active/inactive status. (21041)
- Fixed an issue where an error of Effective Date is Required was still shown when the Effective Date was auto populated. (21665)
- The Export option on the MPA Manager search result grid no longer automatically collapses columns A-AN in the output Excel file. This hid the data, causing the file to appear blank. (21664)

MEMBER MANAGER

- Corrected an issue where the Member Manager screen would revert to displaying a previously loaded Member after using the New Search option to pull up the second Member record. (21471)
- Improved screen feedback by adding an Error Message if an attachment with a name longer than 50 characters was uploaded. (21475)

WC MEMBER SEARCH

- Fixed an issue where the clear button was not clearing the WC ID field. (21522)
- Updated the display for the "Ignore Updates" column to show True/False instead of Undefined. (21507)

PHARMACY

PHARMACY AFFILIATES

- Fixed the Export Button to properly export the list of Pharmacies when on the Pharmacies tab. (20784)

NETWORK MANAGER

- Names and Ids of Pharmacy Networks now correctly populate in the search grid when updating or adding a Network Entity. (21243)

| Pharmacy Network | | Filter By : | | | | |
|------------------|--|--|--------|----------------|------------|--|
| ID | Network Name | Network Description | Active | Effective Date | Term Date | |
| 745 | TEST SEAN NETWORK | All Pharmacies Network | Active | 01/01/2024 | 12/31/2222 | |
| 742 | All Pharmacies Network from RxlClient1 | All Pharmacies Network from RxlClient1 | Active | 01/01/2022 | 12/31/2222 | |
| 741 | BASE_WALGREENS | WALGREENS | Active | 01/01/2019 | 12/31/2222 | |
| 740 | ASC_md1 Walgreens HI AK PR | COPY ASD | Active | 12/31/2022 | 12/31/2222 | |
| 739 | COPY_TO_ASCENDPRM | ASD COPY | Active | 01/01/2023 | 12/31/2222 | |

PAYMENT CENTER MANAGER

- Fixed an issue where the UI was not saving the Reporting Method as expected when entered and saved. (21525)

PLAN DESIGN

DUR MANAGER

- Corrected the header in the “Drug Age” tab in the DUR Manager to now correctly read “Update Drug Utilization Review Configuration for Age” instead of “Update Drug Utilization Review Configuration for Duplicate Checking”. (20738)

RULES & CALCULATOR

PROCESS RULES

- Fixed an issue that caused the horizontal scroll bar to disappear when viewing Process Rule Config Lines with the “Hide Rule Columns With No Value” setting on. (21672)

BILLING & FEE MGMT

PAYABLES MANAGER

- Corrected an issue where the dashboard page showed the Processing, Please Wait message indefinitely and made the page inoperable when there were no Billing Cycle records present. (21605)

USER ADMINISTRATION

USER MANAGEMENT

- Changed behavior on Save to keep the same User’s record loaded, instead of refreshing the screen to an empty Create form. (21503)

USER GROUP

- Updated the fields on the Organizations, Carriers, and Groups displays to give them a more consistent appearance. (21247)

User Group

| ID | Name | Restriction |
|----|-------------------------|-------------|
| 63 | New User Group 5 | Restriction |
| 62 | New User Group | Off |
| 61 | Test User Group 3 | Off |
| 60 | NewUserGroup2 | Restriction |
| 59 | NewUserGroup | Restriction |
| 57 | JH TERM SCOPE ORG | Restriction |
| 56 | 9400AE Group | Grant |
| 55 | Brentwood Carrier | Restriction |
| 54 | Jordan Automation Group | Grant |
| 53 | MBRDISPLAY ONLY | Grant |
| 52 | Reverse Cash View Only | Grant |

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Organizations

| ORG ID# | Organization Name | Active | StartDate | EndDate |
|---------|-------------------|--------|------------|---------|
| 41 | OFFICE | Active | 12/30/2022 | |

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Carriers

| Carrier ID# | Carrier Name | Active | StartDate | EndDate |
|-------------|-------------------------|--------|------------|---------|
| 69 | DUNDER MIFFLIN PAPER CO | Active | 01/01/2023 | |

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Groups

| Group Id | Group Number | Group Name | Active | StartDate | EndDate |
|----------|--------------|-----------------------------------|--------|------------|------------|
| 278 | DMIFF006 | DUNDER MIFFLIN PAPER CO BEN MAX 2 | Active | 01/01/2023 | 12/31/2222 |

Page 1 of 1 (1 items)

APIS

MPA

- Corrected an issue that caused the Notes and Process Rules attached to an MPA to duplicate on using a PATCH submission to update an MPA record. (20575)

PRODUCTION HOTFIXES

CLAIM

ADJUDICATION

- 1.15.8 - Fixed determination of Family Accumulator totals. Family Totals may have been understated in scenarios where the pharmacy is submitting the Alternate/Previous ID, and other members of the family do not share the same Alt/Prev Id. (21857)

PAID CLAIM LOOKUP

- 1.15.7 - Fixed an issue where the Paid Claim Export was excluding reversed claims from the output. (21362)

CLAIM PROCESSING

- 1.15.8 - Fixed an issue in the Claim Processing and Transaction Details screens that the information icon on a found process rule was incorrectly displaying "Apply Only if Route of Administration Is" in the Summary of Actions when that option was not turned on. (21748)

PHARMACY

NETWORK MANAGER

- 1.15.8 - Fixed an issue where opening the Network Selector box from the Plan Manager, Network Manager and MPA Manager screens was causing the screen to freeze. (21749)